## How to resolve the error when download by Microsoft Edge

Q :Why is the following error message shown when download? "xxxx.zip can't be downloaded securely"



A :The error message is shown by security system when file(s) is downloaded by Microsoft Edge. Save the file(s) by following procedure.

## STEP

1. Click the error message "xxxx.zip can't be downloaded securely".



2. Click " $\cdots$ " and then "Keep".



3. Click "Keep anyway".



4. Point on the message "xxxx.zip isn't commonly downloaded.".



5. Click "..." and then "Keep".



6. Message "Make sure you trust xxxx.zip before you open it" will pop up. Click "Show more".

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| 4 | Make sure you trust SWS-  |        |
|---|---|--------|
|   | BCx01M_V105.zip before you  |        |
|   | open it   |        |
|   | Microsoft Defender SmartScreen couldn't<br>verify if this file is safe because it isn't<br>commonly downloaded. Make sure you<br>trust the file you're downloading or its<br>source before you open it. |        |
|   | Name: SWS-BCx01M_V105.zip<br>Publisher: Unknown   |        |
|   | Show more $$  |        |
|   | Delete  | Cancel |

7. Click "Keep anyway".

|  | Make sure you trust SWS-<br>BCx01M_V105.zip before you<br>open it  |  |  |
|--|--|--|--|
|  | Microsoft Defender S<br>verify if this file is saf<br>commonly download<br>trust the file you're d<br>source before you op | martScreen couldn't<br>e because it isn't<br>ed. Make sure you<br>ownloading or its<br>pen it. |  |
|  | Name: SWS-BCx01M_V105.zip<br>Publisher: Unknown  |  |  |
|  | Show less<br>Keep anyway<br>Report this app as safe  |  |  |
|  |  |  |  |
|  | Learn more   |  |  |
|  | Delete   | Cancel   |  |

## 8. Click "Open file".



9. Check the file is saved on your PC.

